



www.clearviewsurfacesolutions.com – (612) 369-1631

What to Expect of sealed surface

Protected surfaces still get dirty. Any dirt, dust or other agents that normally cause a surface to get dirty will continue to make that surface dirty. The protected surface 75% - 85% easier to clean; the dirt and grime no longer penetrate the surface, but sit on top of the protected surface. Surfaces stay cleaner much longer than before. Please refer to care sheet on how to maintain your sealed surfaces. Our sealants protect the natural beauty, clarity and luster of glass, granite, natural stone, grout, ceramic and porcelain surfaces.

HydroShield (HSP, HSPE & HSG) Warranty

Surfaces sealed are guaranteed to provide a hydrophobic (water-repellent) barrier that will allow treated surface to help resist staining from minerals, dirt, oils and from assorted products and normal contaminants. No sealer including ours will protect from acid etching. Please follow the care on your care tip sheet. HydroShield is warranted to protect surfaces – 3 yrs. on Toilets, sinks, Marble Travertine Limestone and slate - 5 yrs. on Shower glass, porcelain and ceramic tile – 10 yrs. on Granite – unless noted otherwise (when following our care instructions). Please contact us if you did not receive care instructions.

Grout Color Seal “GCS” WARRANTY:

10-year warranty on old existing grout and 15 years on new grout (unless noted otherwise). The warranty covers any type of staining that may occur as well as the repair of any areas that show excessive wear. We will reseal any and all sections of original grout that yellows, fades, or absorbs dirt, filth, mold or mildew through the “GCS” Color Seal (when following our care instructions). Please contact us if you did not receive care instructions.

If protected surface suffers adverse effects during the warranted period, Clear View Surface Solutions, Inc. must be contacted to inspect and determine cause of damage within 30 days of concern. After inspection if it is determined that it is a failure of product, Clear View Surface Solutions, Inc. will at their option, either refund the original purchase price of the application of affected area only or attempt to restore the damaged area and at their option re-coat the applicable surface at Clear View Surface Solutions' expense.

Our Warranty DOES NOT cover dirt that accumulates on the sealer nor actual removal of the surface.

Grout and Silicone does not come with a warranty

WARRANTY INFORMATION - PLEASE BE ADVISED THAT THE COPY OF YOUR PAID INVOICE DOUBLES AS YOUR CERTIFICATE OF WARRANTY. SHOULD YOU HAVE ANY WARRANTY ISSUES YOU MUST PRESENT A COPY OF PAID INVOICE TO THE TECHNICIAN WHEN THEY COME OUT TO ADDRESS ANY POTENTIAL WARRANTY ISSUES.

Warranty Transfer: This warranty is transferrable to new homeowner within the stated warranty period. The original homeowner needs to provide new homeowner the required maintenance/care tips sheet (s) and copy of invoice and the new homeowner needs to contact Clear View Surface Solutions, Inc. within 30 days of purchase of home.